

Sustainability Report

Company Name + Location:

Fishlake Commercial Motors, Jubilee Bridge Works, Selby Road, Thorne, Doncaster DN8 4JD

Introduction

This report highlights the key sustainability efforts and initiatives undertaken to ensure environmental, social, and economic responsibility. The focus is on reducing carbon footprint, promoting ethical practices, and fostering long-term ecological balance.

Company Overview

Mission Statement: We deliver today what our customers need tomorrow.

Business Activities:

We are a multi franchise dealer providing a wide range of services such as;

- Servicing and repairs
- Warranty & R&M repairs
- MOT testing
- Breakdown and recovery

Environmental Policy

Policy Statement: [Statement of the company's commitment to environmental management]
We take thoughtful and responsible action

Objectives: [Key environmental objectives]

To aim minimize the impact of our operations on the environment by;

- Minimizing Environmental Pollution
- Reducing Carbon Footprint
- Managing Waste Responsibly
- Improving Energy and Resource Efficiency
- Ensuring Compliance with Environmental Legislation
- Promoting Environmental Awareness Among Staff

Targets: [Specific targets for environmental performance]

- **Minimizing Environmental Pollution**
 - *ISO 14001:2015 - effectively monitor and measure environmental performance.*
 - *Transportation – changing to Electric / Hybrid Company Vehicles*
 - *Energy – upgrading to LED Lighting, automatic light and heating sensors.*
- **Reducing Carbon Footprint**
 - *Use energy-efficient lighting (LEDs)*
 - *Encourage use of electric or hybrid service vehicles where feasible*
- **Managing Waste Responsibly**
 - *control and recycling processes in operation.*
 - *Recycle oil and fluids*

- Improving Energy and Resource Efficiency
 - **Regular energy audits** to identify and act on inefficiencies
 - **Install motion-sensor lighting** in less-used areas

- Ensuring Compliance with Environmental Legislation
 - **Maintain COSHH records** and Safety Data Sheets (SDS) for all chemicals.
 - **Train staff** on environmental responsibilities and emergency procedures.

- Promoting Environmental Awareness Among Staff
 - **Display environmental policies and signage** clearly in the workplace.
 - **Encourage staff to report leaks, spills, or hazards** immediately.

Environmental Management System (EMS)

EMS Description: [Description of the EMS implemented]

The EMS covers all aspects of operations including;

- Waste management and recycling
- Hazardous substance handling and storage
- Spill prevention and emergency response
- Energy and water use efficiency
- Environmental training and awareness
- Legal and regulatory compliance

It is integrated with our operational and quality management systems and is regularly reviewed to ensure continued effectiveness.

ISO 14001 Compliance: [Details on how the EMS complies with ISO 14001 standards]

Our EMS will be developed in alignment with the ISO 14001:2015 standard, ensuring that it meets internationally recognized best practices for environmental management. The system will include:

- Context of the organization: Identification of internal and external issues relevant to our environmental impact.
- Leadership commitment: Management actively engaged in driving environmental performance and policy implementation.
- Planning: Environmental aspects, compliance obligations, and risks/opportunities are and will be assessed and documented.
- Support: Staff will be trained, and sufficient resources allocated to support the EMS.
- Operation: Documented procedures will ensure environmental controls are effectively implemented.
- Performance evaluation: Regular internal audits, monitoring, and management reviews conducted.
- Improvement: Non-conformities are addressed, and continual improvement is and will be pursued.

Where applicable, third-party certification to ISO 14001 may be obtained or maintained.

Legal Requirements: [Summary of relevant environmental laws and regulations]
Our EMS ensures compliance with all relevant environmental legislation, including but not limited to:

- **Environmental Protection Act 1990**
- **Hazardous Waste Regulations 2005**
- **Control of Pollution (Oil Storage) (England) Regulations 2001**
- **The Waste (England and Wales) Regulations 2011**
- **Water Resources Act 1991**
- **COSHH Regulations 2002 (Control of Substances Hazardous to Health)**
- **Environmental Permitting Regulations 2016** (if applicable)

Environmental Performance

Energy Efficiency: [Implemented energy-efficient systems and switched to renewable energy sources where feasible]

Fitting of 140 new solar panels with planning in place for a further 114.
LED lighting and sensor lighting where feasible

Water Use: [Data on water consumption, conservation efforts and promote responsible water usage within operations]

Details to follow and under implementation

Waste Management: [Details on waste generation and reduction strategies]

Recycling initiative and separating of waste

Emissions: [Information on air emissions and reduction initiatives]

Details to follow and under implementation

Environmental Objectives and Targets

Current Objectives: [List of current environmental objectives]

See previous box

Progress: [Progress made towards achieving these objectives]

On-going

Future Targets: [Future targets for environmental performance]

As per previous box and continue to reduce

Sustainable Practices: [Examples of sustainable practices implemented]

See Targets set that are on-going

Carbon Footprint Reduction: [Encourage the use of public transportation, carpooling, and remote work to lower emissions]

- Car sharing is practiced amongst employees where possible
- Hybrid & Electric vehicles as company cars

Plan to work towards net zero: [Set carbon reduction targets, track and report progress]

Solar energy plans: [Renewable energy investment, infrastructure development]

Investment in 140 solar panels as well as future plans to fit a further 114 panels

Employee Training: Continue to educate employees on sustainable measures such as;

- Electricity saving measures; turning off lights, computers and machinery
- Air conditioning optimal temperature settings
- Cleaning away oil spillages
- Segregating waste

Electric Vehicles: [Company cars and delivery vehicles, supporting infrastructure] Currently 5 company cars are hybrid vehicles
Paperless Environment: [Digitalise documentation and DMS] Acquired new DMS to support paperless initiative. Move to SharePoint and TEAMS for shared documentation to encourage 'no printing'.
Climate Risk Management: [Extreme weather, heat stress, precipitation, flood and wildfire risks] As per risk assessment
Transition Risks: [Carbon pricing, technology and supply chain] Under implementation
Energy Savings: [Implement new technologies to reduce energy costs] LED Lighting Sensor Lighting Circuit breakers
Reputation: [Build partnerships with customers who prioritise ESG performance] Not yet explored
Renewable energy production: [Generating renewable energy on site] Solar Panels fitted Plans to fit a further 114 panels Generated this month: 5636.7kWh Total power generation: 10112.0kWh
Resilience: [Strengthen resilience of dealership and supply chain to adapt to climate change impacts] Under implementation

Monitoring and Measurement

Key Performance Indicators (KPIs): [List of KPIs used to measure environmental performance] We will monitor our progress against the targets outlined in our environmental objectives section.
Monitoring Methods: [Methods used for monitoring and measuring performance] Monthly reviews of targets set against our sustainable policy as well as tracking key metrics such as waste generated, recycling rates and energy usage.
Results: [Results of monitoring and measurement activities] Environmental Audit checklist results recorded.

Training and Awareness

Training Programs: [Details of training programs for employees] On-going and as advised by DAF
Awareness Campaigns: [Information on awareness campaigns for customers and stakeholders] Under implementation

Social Sustainability

Employee Well-being: [Provide a safe and inclusive workplace, ensuring health benefits and wellness programs] Flexible working hours Raise awareness of Mental Health and help and support available
Community Engagement: [Participate in local initiatives and supported community-driven sustainability projects]

Under implementation

Education & Awareness: [Conduct training sessions and workshops to promote sustainability awareness]
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Under implementation with DAF

Economic Sustainability

Ethical Sourcing: [Partner with suppliers who follow sustainable and fair-trade practices]
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Not yet explored

Innovation & Efficiency: [Invest in sustainable technology and streamlined operations to reduce waste and costs]
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Investing in Solar Panels

Long-term Growth: [Develop strategies for financial stability while aligning with sustainability goals]

Under implementation

Continuous Improvement

Improvement Initiatives: [Initiatives for continuous improvement]

Light saving office hours

Challenges: [Challenges faced in achieving environmental goals]

Cost implications for purchasing further solar panels

Future Plans: [Plans for future improvements]

Under implementation

Conclusion

Summary: [Summary of the report's findings]

Under implementation

Commitment: [Reaffirmation of the company's commitment to sustainability]

Environmental Policy -see document

Further ensure that we are;

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| <ul style="list-style-type: none">• Maintaining a legal register that is regularly updated• Training staff on relevant legal obligations• Conducting regular compliance audits• Keeping documentation of waste transfers and disposal• Ensuring permits and licenses (if required) are valid and current |
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Appendices

Supporting Documents: [Any supporting documents or additional information]

ISO14001 Clauses 7.4.1, 7.4.2 & 7.4.3 require that the business establishes, implements, and maintains process(es) needed for internal and external communication relevant to the Environmental Management System. However, the 14001 Standard **does not** specifically include a requirement for a 'Sustainability Report'.

DAF recommend that you enhance this report, by adding data/performance metrics and images to support the report i.e. quantitative data on energy consumption, emissions, waste management, etc; Progress tracking against benchmarks and industry standards; Third-party audits and certifications (e.g., ISO 14001). Other things such as Regulatory Compliance, adherence to environmental laws and sustainability reporting frameworks and Risk Management, Identification and mitigation of sustainability risks can also be included.

Sustainability Report Guidance – Dealers

Guidance available for sustainability reports.

- GRI: [GRI - Home \(globalreporting.org\)](https://globalreporting.org)
- CSRD: [Corporate sustainability reporting - European Commission \(europa.eu\)](https://european-council.europa.eu/media/en/press-room/pages/press-detail.aspx?story=2023-07-26-CSRD)
- SASB: [SASB \(ifrs.org\)](https://www.sasb.org/)
 - Start with IFRS S1 and S2 and industry specific guidelines.

Questions:

- Do you need to send your sustainability report to DAF? → No, you do not need to send the report to DAF, but you should be able to show it to the auditors that check dealer standards. This is a growth path DAF Dealer Standard 2025.
- Do you need to publish this report externally? → yes.

DAF Sustainability Framework

